

## Using a third party for speeding up COID claims

Some problems may have occurred when claiming from COIDA (used to be Workmans' Compensation or WCA). Ensure that invoices are filled out correctly for processing. Please refer to the example of a correct invoice. This will streamline the process.

For reasons other than an incorrectly filled out invoice, you may want to use a third party claimer. The South African Society of Physiotherapy has reverted to using this alternative method of payment due to their experiences of late payment. It is up to the individual to decide whether or not they want to use this company and may contact them directly should they wish to do so.

After negotiation with various stakeholders, the recommended fee increase specifically for COID over and above the RPL is 20-25%. This allows you to compensate for the 3<sup>rd</sup> party fees. This is a **recommended** rate by ADSA. It is up to the individual to decide what rate increase they wish to use. This is based on the fact that payouts for COID-related treatments can be delayed by at least a year!

Please refer to an example of a COID invoice for recommended layout.

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